

FIRELANDS ELECTRIC COOPERATIVE, INC.
NEW LONDON, OHIO

POLICY BULLETIN NO. 8-8

SUBJECT: SPECIAL SERVICE CHARGES

- I. OBJECTIVE:
To establish the cost for special services performed by the Cooperative for the members.
- II. POLICY CONTENT:
- A. The Cooperative has the right to install, modify or remove service extenders and remote disconnect switches at its discretion, and to not accept checks from consumers.
- B. Regular work hours* disconnection/reconnection of service, removal of service extender, or trip for collection of delinquent bill. \$35.00
- C. After work hours* trip for collection of delinquent bill and reconnection of service or removal of service extender.
*Applies after 4:00 p.m. on regular workdays and weekends/holidays \$410.00
- D. After work hours remote reconnection of remote disconnect switch. \$105.00
- E. After work hours remote modifications to service extender. \$150.00
- F. Regular work hours trip to reconnect seasonal account after voluntary temporary disconnect of less than 12 months. \$195.00
- G. NSF returned check charge. \$35.00
- H. Late payment charge (percentage of current bill). 10%
- I. Meter test. \$50.00
- J. Trip* to replace member-owned security light bulb or photo cell.
* Plus time and materials \$35.00*
- K. Moving an existing security light and pole at the member's request.
1. A security light fixture and pole may be relocated at the member's request. The fee for this service will be the actual cost.
 2. A security light fixture may be relocated once in a two-year period, at no cost to the member, provided that the relocation does not require pole relocation.

3. A security light fixture and pole may be removed at no cost to the member, but will not be reinstalled for at least one year from the date of removal.

L. Installation of UM5-1 and UM5-2 – charge includes all labor and material, based upon one trip to member’s location. Additional trips requested by member will be assessed a \$30.00 charge per trip plus time and materials on site. Actual Cost

M. Charges for the installation of other switches will be based on the cost of the switch, labor and equipment. Actual Cost

N. Trip for consumer problem Actual Cost

O. Work done on members’, wiring, equipment, etc. Actual Cost

P. Line material sales will be made only if the material purchased will be used on Firelands’ members, trustees, or employees’ premises. Exceptions may be made by the General Manager for special circumstances.

Q. GenerLink Standby Generator Meter Socket Adapters may be purchased by members.

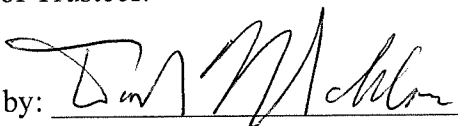
The standard cable length is 20 ft. Optional longer cables in 20 ft. increments and surge suppression are available. The Cooperative will install all units at no additional charge. Charges for GenerLink units, options and sales tax may be added to the member’s electric bill and paid over a 12-month period, with no interest. Actual Cost

R. Non-standard easement and right-of-way-agreement Actual Cost

S. All charges in this policy are subject to change at any time without notice.

III. RESPONSIBILITY:

The Manager shall be responsible for recommending necessary policy changes and updates to the Board of Trustees.

Approved by: , President 2/24/21 Date