

# OURSOLAR

## Phase 2



## FREQUENTLY ASKED QUESTIONS

POWERING THE CO-OP COMMUNITY

ONE RAY AT A TIME

### **What is OurSolar?**

OurSolar is a community solar program that offers one of the cleanest and most affordable renewable energy sources available. By grouping solar panels together, costs can be shared, power output can be maximized and the hassles of rooftop installation can be avoided. As part of Phase 2 of the program, residential members of Firelands Electric Cooperative will have the opportunity to subscribe to purchase the energy output from a newly expanded solar array, located in Findlay, Ohio, which serves electric cooperatives throughout the state.

### **What is the cost to participate?**

The average additional cost is less than \$1 per panel, per month.

### **Is there a limit to the number of panels I can subscribe to?**

Residential members can subscribe to the energy output of up to 10 panels.

### **How long is the term of the agreement?**

Members enrolling in OurSolar do not have a set term and may cancel their subscription at any time.

### **What happens if I move?**

If you move to another location within Firelands Electric Co-op's service territory, your subscription can "move" with you! If you move out of the service territory, you have the following options:

1. Transfer your subscription to another member of the cooperative.
2. Transfer your subscription as part of the sale or rental of your home.
3. Return your subscription back to Firelands Electric Cooperative at no cost.

### **What if I want to cancel my agreement?**

Members are able to cancel their subscription at any time without penalty or fee.

### **If I subscribe to a panel of OurSolar, will I stop receiving my monthly bill?**

No. You will continue to receive your monthly bill, but your bill will now show that a portion of your energy is produced by your solar panels and paid for at the OurSolar rate, which is only 1.2 cents per kilowatt-hour more than the standard residential rate.

### **Will this lower my bill?**

No. OurSolar is not intended as a cost-savings initiative but as an alternative to costly rooftop solar.

### **How will my portion of the bill be calculated?**

The entire site will be metered at a single point. Subscribers' monthly statements will include their per panel portion of the array's output.

### **Will any equipment be hooked up to my home?**

No. The power generated by OurSolar will be distributed by the state's electric co-op community.

### **How will this help increase sustainability?**

OurSolar is a local power source, which allows the community to have more control over a portion of their power supply. Generating energy with solar power creates no pollution or carbon dioxide emissions, and is a clean, renewable, and sustainable alternative energy source.

### **How does OurSolar compare to rooftop solar?**

OurSolar gives all members an opportunity to benefit from this clean energy source because it's built and maintained at a central location by experts in the field. This eliminates common barriers — such as trees, roof size and house location — that prevent people from installing solar panels on their property. Further, all ongoing costs are included in the subscription rate, so there is no need to worry about unexpected costs popping up in the future!

### **Can I take advantage of any tax credits or other incentives to bring down the cost of a panel?**

OurSolar has sought out and taken advantage of all available tax credits, rebates, and incentives in order to make the program as affordable as possible. These cost reductions are included in the subscription rate.

### **Is energy production guaranteed?**

No. The energy produced for each panel is expected to be about 375 kilowatt-hours per year, but may be more or less in any given year depending on weather conditions.

### **Can anyone sign up for Firelands Electric's OurSolar program?**

Only residential members of Firelands Electric Cooperative may subscribe to panels.

### **How do I get more information and a contract?**

Residential members interested in participating in OurSolar Phase 2 may complete the form located at [www.firelandsec.com/oursolar-community-renewable-program](http://www.firelandsec.com/oursolar-community-renewable-program) or call the cooperative at 1-800-533-8658 to receive more information and a contract when they become available.